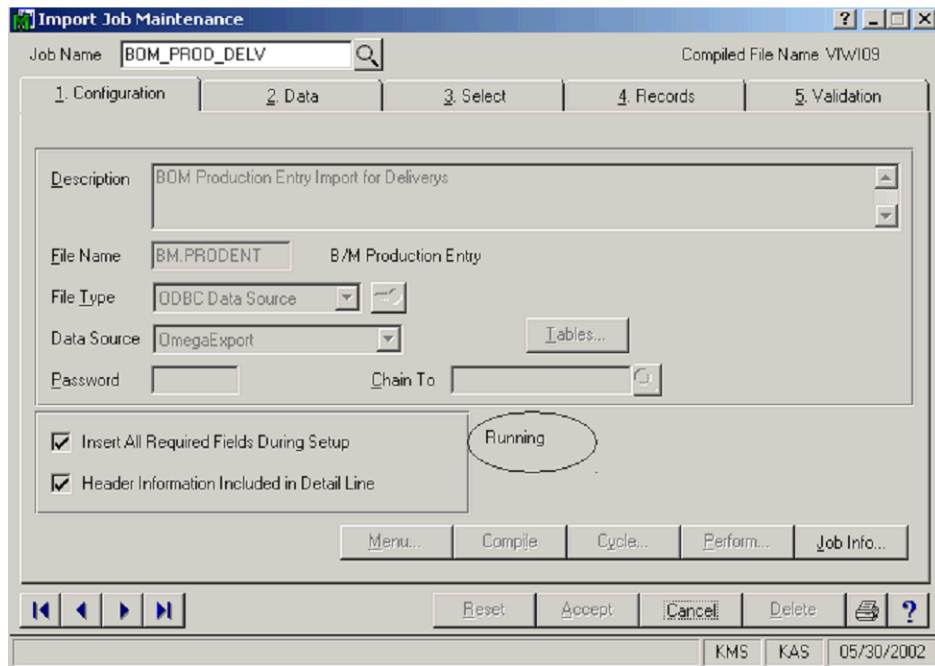
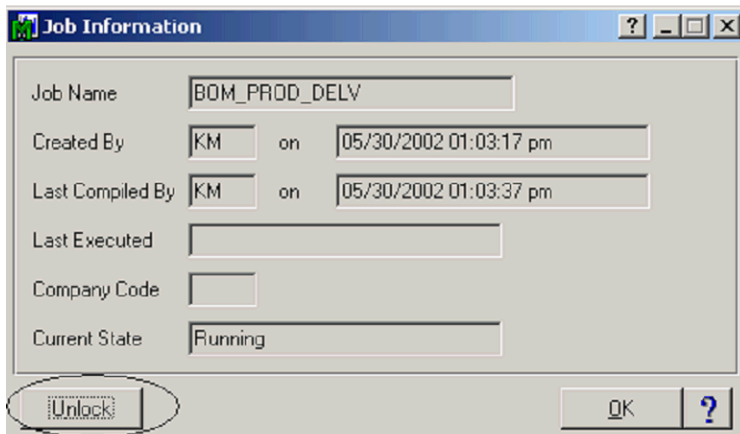


Visual Integrator Error

Occasionally a job will not complete successfully. The job must be unlocked before it can be run again. ***It may not show up on the Job Select Menu.*** Go to Job Maintenance and look for the word “running” in the lower right portion of the screen:



You must be logged in with supervisor access to complete the next step. If not, the appropriate ***button will not show up*** on screen. Click the Job Info button, this screen will appear:



Click the unlock button, answer yes to the warning message and wait until the word “running” disappears from the screen. Attempt to rerun the report, or call Marlatt Consulting for assistance.